



# Goh Transport Services Co. Pte. Ltd



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Email: [Gohtransport@owis.org](mailto:Gohtransport@owis.org)

Branch office no. 6792 5115

## Bus Service Terms & Conditions

### 1. The Bus Services

- 1.1 Goh Transport Services Co Pte Ltd (Goh Tpt) shall provide bus transport services to and /or from (the Bus Services) the campus stated in the application form (the Application) completed and signed by the child's parents or guardian (the Parents) for the child as stated in the Application (the Student) for the semester commencing from the proposed commencement date stated in the Application or such other date as may be agreed by the parties and continuing unless and until terminated pursuant to clause 9 (the term).
- 1.2 For the avoidance of doubt, the Bus Service shall not be provided during school holiday and non-school days.
- 1.3 Goh Tpt may sub-contract or appoint any third party to provide the Bus Services.

### 2. This Section is left empty.

### 3. The Bus / Pick up / Drop off

- 3.1 Goh Tpt will designate the bus, the appropriate pick up and/ or drop off point and prescribe an appropriate pick up and/ or drop off time for the Student.
- 3.2 The Student shall only take the bus that have been designated to him and shall only be picked up and/ or dropped off by the bus at the designated pick up and/ or drop off points.
- 3.3 The bus, pick up/ drop off points and the pick up/ drop off times are subject to change at the sole and absolute discretion of Goh Tpt.
- 3.4 Goh Tpt will communicate the pick-up/drop off time, bus numbers and drivers contact details to Parents at the start of the Academic year by text

### 4. Bus Regulations in the School Website

- 4.1 The Parents shall ensure that they and the Student observe and comply with the Bus Regulations and Bus Service Rules in the One World International School (Singapore)'s website (the Bus Regulations and Bus Service Rules" and Parents" Handbook) as they may be amended from time to time by Goh Tpt as its sole and absolute discretion.

### 5. Medical Emergency

In the event of a medical emergency, Goh Tpt shall arrange for immediate medical attention for the Student as may be reasonable and available in the circumstances and the Parents undertake to pay the medical fee and incidental charges in respect of such medical attention.

### 6. Insurance

Goh Tpt shall, at its own expense, at all times during the semester take out and maintain appropriate third-party policies of insurance for the Student against claims for personal injury and death arising out of or in connection with the provision of the Bus Service.

### 7. Exclusion / Limitation of Liability

- 7.1 Except in relation to liability for death or person injury, Goh Tpt shall be under no liability to the Student and/ or the Parents in respect of any loss or damage which may be suffered, or incurred or which arise directly or indirectly in respect of the provision of the Bus Service, or in respect of a failure or omission on the part of Goh Tpt to comply within obligations under the Terms & Conditions.

### 8. Indemnity

The Parents shall indemnify Goh Tpt against all proceedings, costs, expenses, liabilities, injury, death, loss or damage arising out of the breach or negligent performance of failure in performance by the Parents and/ or the Student of the Terms & Conditions.

## 9. Termination

- 9.1 Goh Tpt or the Parents may terminate the Bus Service by giving 1 month's written notice of the other. Pursuant to such termination, Goh Tpt will make a refund of the Bus Services Charges, that have been paid pursuant to clause 2, pro-rated accordingly for the unexpired portion of the current academic semester or part thereof from the date following the expiry of the 1 months' notice to the last date of that current academic semester. A refund of the balance fare will be issued after deducting administration costs.
- 9.2 Without prejudice to the foregoing and to any other rights which Goh Tpt may have under the Terms & Conditions or the law, Goh Tpt may terminate, or at its sole and absolute discretion suspend for such period as it may determine, the Bus Service immediately by notice in writing if the Student and/ or the Parents materially breach any of the Terms & Conditions or fail to observe and comply with any of the Regulations.

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## Bus Rules and Regulations

- No eating, drinking or littering on the bus.
- Seat belts must be fastened securely at all times and must not be removed until the bus has come to complete stop.
- Students must speak softly and not create excessive noise.
- Students must form polite queues and wait for their turn to be seated.
- Students must be courteous and respectful towards the driver, attendant and fellow students.
- Students must be punctual when boarding the bus.
- Adults and/ or visitors (including students who are going on a play date) are not allowed to travel on the bus with students.
- Reservation of seats is strictly not allowed.
- Each student is entitled to one seat only and school bags should be placed on the floor.
- All Students under 1.35m in height (as indicated on the transport application form) must use a Booster Seat provided by Goh tpt

### Explanatory notes:

For safety and security purposes, all children must wear a seatbelt once they board the bus. The only exception is when Students get on or off the bus.	All children are expected to behave in a responsible and courteous manner while riding on the bus. Children are also expected to use acceptable language and speak softly so as not to distract the bus driver from the road. This is to ensure a safe and comfortable ride for all.
All children are responsible for keeping track of their belongings; including disposing their trash. For hygiene purpose as well as safety considerations, eating and drinking are prohibited on the bus.	Children are required to be punctual for their school buses pick up. We seek parents' assistance to reach the waiting point at least 3 minutes before the designated pick up time as any delays to avoid the school bus waiting for them as any delay will result in a bus delay for all subsequent points. Parents of young children are required to ensure someone (family member or helper) meets the child at the drop off point.
Children may be moved from one bus to another to accommodate changes in traffic conditions, students' cohort or changes of bus routing	We seek parents' understanding to deal only with the bus office and NOT directly with the bus driver or bus auntie. This is to avoid any unnecessary miscommunication.

1. Prices are in Singapore dollars and inclusive of prevailing GST rates.
2. Two weeks' notice must be given for new enrolments and changes of address.
3. A flat fee of S\$40.00 will be charged if any child is brought back to the school due to absence of parent or guardian at the drop off point.
4. Buses will wait one minute after the designated pick up time before moving on to the next pick up point.
5. Students may be reassigned from one bus to another to accommodate bus service requirements.

6. Unauthorized personnel, parents, family members, guardians and domestic helpers are **NOT** allow to accompany the children on the bus.
7. All Year 2 Students and below should always be accompanied by adult when boarding and alighting from the school bus.
8. No refunds will be made for service being stopped one month before the end of the academic year.

**Termination** – If a parent wishes to terminate the use of the bus services, written notification must be given to the Bus Office at least one month prior to the termination date. There will be no refund if written notification is not received prior to the termination of the bus service.

**Reimbursement** – Parents are entitled to reimbursement of taxi service, as approval has been given by the Bus Office to use a taxi service. An official receipt from the taxi driver is required before any reimbursement is made.

**Application** – We require 2 weeks advance notice for all new applications, changes of address and re-registrations. Child will be put on waiting list if seat is not available. Late submission may result in students not being able to get on the bus on to desired date.